



# e3NeXT



## About Us

At e3NexT, we are always striving to help omni-channel enterprises optimize their fulfillment processes and enhance their customer's post purchase experience.

Our cost effective and agile approach to business technology that leverages open source tech and agile architectures delivers functionally rich, faster to production and maintainable systems.

## Store Picking and Fulfillment

Store Stock

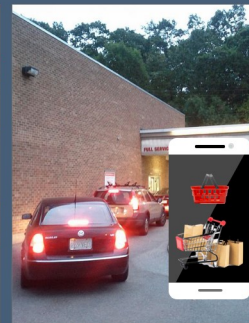
Shelf Picking

Pick Scan

Store pick-up

Drive through

Home Delivery



## Business Efficiency

Double picker efficiency & SLA monitoring

Leverage existing store assets & stock to increase revenue and enhance customer experience with fulfillment in hours.  
Model store shelf picking operations and customer pick-up at stores.

## Customer Experience

Avoid picking errors and facilitate substitutions

## Technology Efficacy

Faster ROI with launch in 2 months at 1/3rd of cost



*First launch in 3-4 weeks*

Leverage functionality from our e3NexT products, namely Site Execution service, Site Operations App, Dashboard web UI and platform to develop and deploy the solution quickly.











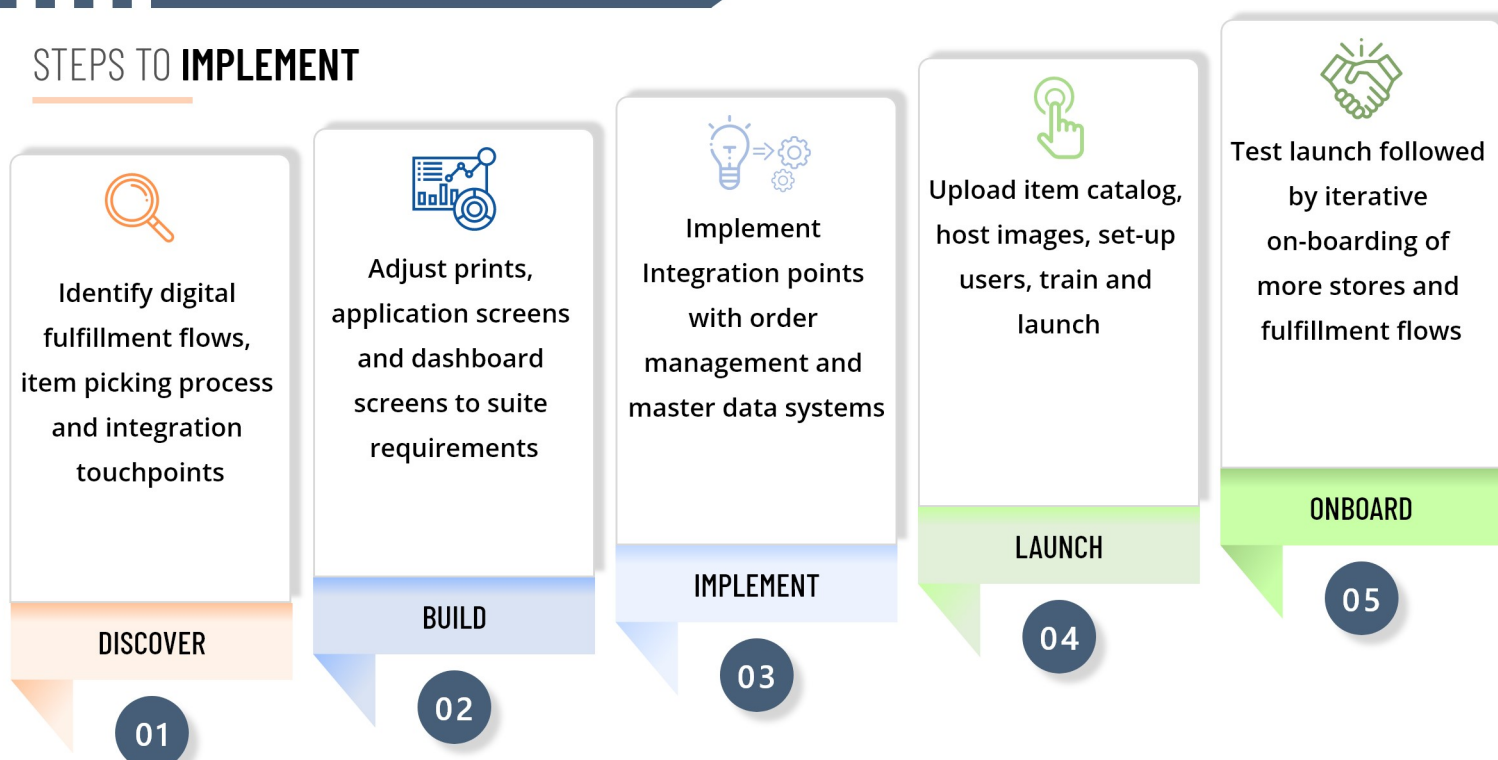
## KEY FEATURES

- ✓ App based picker assignment, single order pick and multi-order picking
- ✓ Support for substitution, reporting picking exceptions and pack while pick
- ✓ Stage packages by order for tracking and quick retrieval and print pack slips
- ✓ Customer arrival notification and scan-based hand-off of customer packages incl. OTP validation
- ✓ Intuitive app process needing limited training and facilitating fast adoption
- ✓ Store manager dashboard for operations visibility and exception management
- ✓ Works in offline mode obviating patchy connectivity in stores

## KEY BENEFITS

-  Leverage store stock to fulfill digital orders – increase revenues on existing investments
-  Minimizes customer to store contact making it safer for both customer and staff
-  System driven picking and substitutions avoiding picker errors and omissions
-  Reduce need for manual intervention and manpower cost
-  Increased fulfillment visibility and communication to customers
-  Monitor and track fulfillment progress, delays and other exceptions

## STEPS TO IMPLEMENT





# System Interface

Order Search

Order Details

Stage By

Order No

12000200

Status

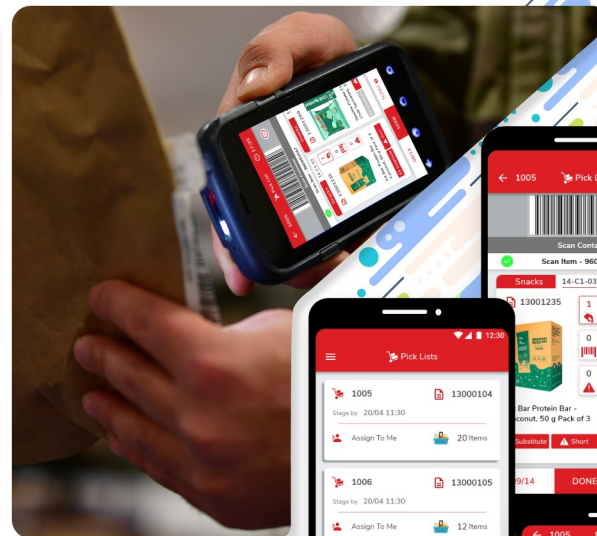
Reset

Search

Order Number

Customer Name

12000200



Site Execution

Pick List Detail

Pick List

1002

IN\_PROGRESS

Stage By 05/23 02:29

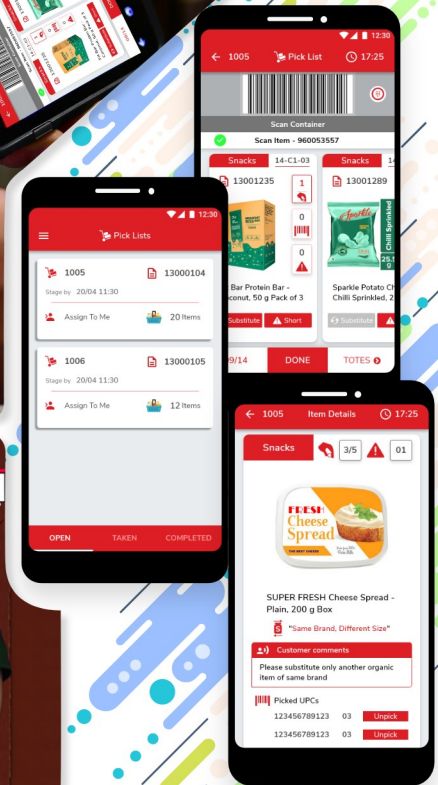
Fulfillment Details

Delivery

Route-2

Regular

Item ID	Description	Ordered
960053553	SUPER Fries - Masala Masala, Hot 'n' Spicy, 400 g	120002
102021082	SUPER Cup a Soup - Fresh Mushroom cheese soup, 99 g	120002



## Representative Client Solution

### App based store fulfilment for Top N. American Grocery Chain

Leveraging 'Site Execution' service to develop a store picking and customer provisioning service for digital orders. Picking, drive through and dispatch operations using mobile app. Single order pick as well as multi-order pick and pick into totes.

*First pilot in three months*

#### Key Benefits

- Enhance customer choice and experience by supporting **omni-channel features** like split sourcing and consolidation, multi-leg fulfillment, fulfillment optimization and reverse logistics.
- Improve fulfillment efficiency by enterprise wide fulfillment visibility, tracking, SLA monitoring and pro-active communication and problem solving.

#### Key Benefits

- Reduced operational issues like missing crates during warehouse to transport handover.
- Improved first mile dispatch efficiency and accuracy

### Dispatch service for leading digital Indian grocer

Developed the first mile service to execute and manage fulfillment operations from pack complete to handover to delivery teams.

*Launch in three months*

